

25th Health Care
Risk Management Conference

FOJP

Training for Patient Safety and Quality

Wednesday

March 7, 2012

7:30 am – 2:00 pm



Hilton New York
Grand Ballroom (3rd Floor)
1335 Avenue of the Americas
(6th Avenue and West 53rd Street)
New York City



MOUNT SINAI
SCHOOL OF
MEDICINE

Jointly Sponsored by Mount Sinai School of Medicine and FOJP Service Corporation

FOJP's 25th Health Care Risk Management Conference

Training for Patient Safety and Quality

FOJP's 25th Health Care Risk Management Conference, Training for Patient Safety and Quality, focuses on contemporary training methods that have been proven effective—spotlighting the idea that successful training of health care professionals for patient safety and quality is predicated on collaboration across clinical practices. Health care institutions must shift away from traditional notions of undergraduate, graduate, and CME training to inculcate the concept of physicians, nurses, administrators, and other providers working together and sharing responsibilities.

A critical objective of this silver anniversary conference is to motivate attendees to promote cultural changes within their institutions, inspiring high-performance professionals to improve patient safety and quality of care while working together to accomplish complex, difficult tasks. This goal is pursued, in part, by exploring best practices derived from high-stress/high-stakes aviation training, medical simulation, and team-based learning programs.

About FOJP Service Corporation

FOJP is one of the largest non-profit insurance and risk management organizations in the country and a leader in the risk management community. Since 1977, FOJP has administered the property and casualty insurance programs for a group of major hospitals, long-term care facilities, and social service agencies in the metropolitan New York area. Some of the city's most important and highly regarded academic medical centers—and more than 10,000 physicians—participate in FOJP's professional liability insurance program, the first of its kind in the nation.

As risk management advisor to its clients, FOJP has a deep interest in initiatives to reduce patient injury and improve clinical outcomes. FOJP systematically collects and analyzes data on incidents, losses and claims; helps identify potential hazards; investigates adverse patient incidents; provides claim management and continuous monitoring of legal services; and coordinates a vigorous defense to minimize losses and discourage frivolous lawsuits. Visit us at www.fojp.com to learn more about our organization.



7:30 am *Registration and Breakfast*
Grand Ballroom Foyer

8:00 am **Welcome**

Lisa Kramer

President & CEO, FOJP Service Corporation

David L. Feldman, MD

Senior Vice President & Chief Medical Officer, FOJP

8:15 am **Setting the Stage of the Future for Training for Patient Safety and Quality:
The Value Proposition**



As the CEO of The Mount Sinai Medical Center, Dr. Davis appreciates the importance of training for patient safety and quality across the entire organization, including practicing professionals, those in their residency programs, students just starting out, and employees at all levels. The financial implications for quality, especially in the context of value-based purchasing and other models of reimbursement, weigh heavily on an executive leader when contemplating any requirements of a change in culture. Changes, however—such as enterprise-wide standards in simulation training and team-based learning education—are just some examples of initiatives that keep Mount Sinai in its position as one of the leading organizations in delivery of quality care, research, and education.

Kenneth L. Davis, MD

President and Chief Executive Officer, The Mount Sinai Medical Center

8:45 am **Training for High Stress, High Stakes**



Every organization depends on the performance of its leaders and their teams. As the former lead solo pilot for the Blue Angels, the U.S. Navy's elite precision flight demonstration team, John will share how he was able to achieve unprecedented performance excellence from his team: "When I was flying with the Blue Angels, before we would start a maneuver, I would check in with my teammates and ask them this simple question: 'Are you ready to take a mark?' What that meant in the Blues was 'Are you in a position to get to where you need to be in the time allocated? And if you are not, tell me because I don't want to start when you are not able to succeed.'" This opening session will explore more about how to achieve high-performance success starting with the basics by checking everyone's readiness—confirming competency, commitment, and character.

John Foley

Performance Expert

Former Lead Solo Pilot, U.S. Navy's Blue Angels

9:45 am *Break*

10:00 am

Beyond Borders: The Future of Medical Simulation Training Enterprise-Wide



Just as aviation industry has reduced errors to near zero through standardized, competency-based training, health care can also achieve such patient safety and quality by adopting and adapting similar methods. Leading-edge, advanced technologies in hands-on simulation allow individuals and teams to develop best-practiced skills in realistic conditions. The outcome is improved communication, collaboration, and teamwork. Today, simulation programs cover a wide range of health care areas, including anesthesia, general surgery, emergency medicine, intensive care, labor and delivery, and more. Envision the influence on patient safety by requiring standardized simulation training for all of today's health care professionals. Even better, imagine the impact of reducing adverse events after simulation training is adopted as an enterprise-wide-driven model focused on the delivery of patient safety and quality.

Richard Satava, MD, FACS

Professor of Surgery, University of Washington Medical Center

Senior Science Advisor, U.S. Army Medical Research and Materiel Command

11:00 am

The Introduction and Value of Team-Based Learning In the Medical Setting



Team-based learning (TBL) is an unusually powerful and versatile teaching strategy that takes group learning to a completely new level of effectiveness. Developed originally for business schools, TBL is being deployed increasingly in medical education. The concept shifts the role for the students from being recipients of information to accepting responsibility to learn fact-based material, then work together to apply concepts and ideas to solve problems. TBL capitalizes on the ability to mobilize resources, collaborate in small groups, and apply collective knowledge to real-life problems. This style of teaching (and learning) has led to an increase in student engagement; equally as important, it allows for a deeper level of interaction between the faculty member and the learner. It has applications in undergraduate, graduate, and continuing medical education. This session will be an interactive exercise for all participants, demonstrating the value of TBL.

Colleen O'Connor Grochowski, PhD

Associate Dean for Curricular Affairs, Duke University School of Medicine

12:00 pm

Lunch

12:30 pm

Changing Organizational Culture to Emphasize New Methods of Training for Patient Safety and Quality



Getting change to actually happen in health care organizations is tough. It requires leaders to blend multiple principles and philosophical approaches related to quality improvement, safety, and change management. How can you “pull it all together” to make things happen in your organization? As an RN and now a CEO, Alison is convinced that leaders at all levels in an organization can have a major impact on change by applying a few simple principles that will help them fit the change strategy to the situation. Whether you manage a department or an entire system, you will leave this afternoon feeling more confident in your ability to get things changing tomorrow.

Alison H. Page, RN, MS, MHA

Chief Executive Officer, Baldwin Area Medical Center, Baldwin, Wisconsin

1:30 pm

Thank You

David L. Feldman, MD

Senior Vice President & Chief Medical Officer, FOJP

Who Should Attend?

Physicians, medical directors, senior health care administrators, health care risk managers, nurses, and other health care professionals should not miss this opportunity to learn more about contemporary training methods with proven results with a focus on patient safety and quality.

Conference Goal

Collaboration across clinical practices is essential when training health care professionals for patient safety and quality. This conference will provide participants with an overview of contemporary training methods with proven results. Participants will gain an understanding of the need to change traditional concepts in undergraduate, graduate, and continuing medical education in order to incorporate an atmosphere created by working together and sharing responsibilities among physicians, nurses, administrators, and other providers. The conference will explore best practices learned from aviation, from medical simulation, and from team-based learning programs. Attendees will be inspired to help promote institutional culture change that drives high-performance individuals to work together to accomplish complex and challenging tasks and improve patient safety and quality.

Educational Objectives

At the conclusion of this CME activity, the participant should be able to:

- Identify various methods of training all disciplines at all levels regarding the latest patient safety and quality techniques
- Describe the importance of culture change as an integral part of training for patient safety and quality
- Examine the financial imperatives underlying the need for patient safety training
- Contrast and compare the training lessons regarding safety successfully used in the aviation industry and the potential for implementation in the health care setting
- Describe the current state of the art in simulation, as applied to both skills training/assessment and how staff can improve education through the use of simulation and rehearsal
- Define the needs in developing an enterprise-level simulation program, the organizational and management structure needed, and some insight into the resources needed to continue to maintain a simulation center and enterprise programs

Accreditation

This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint sponsorship of Mount Sinai School of Medicine and FOJP Service Corporation. Mount Sinai School of Medicine is accredited by Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

CME Credit Designation

The Mount Sinai School of Medicine designates this live activity for a maximum of 5 *AMA PRA Category 1 Credit(s)*[™]. Physicians should only claim credit commensurate with the extent of their participation in the activity. Verification of Attendance will be provided to all professionals.

ASHRM Continuing Education Credits

This program has been approved for a total of 5 contact hours of continuing education credit toward fulfillment of the requirements of ASHRM designations of Fellow (FASHRM) and Distinguished Fellow (DFASHRM) and towards Certified Professional in Healthcare Risk Management (CPHRM) renewal.

NYSNA Continuing Education Contact Hours

This activity has been submitted to the New York State Nurses Association for approval to award contact hours. The New York State Nurses Association is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation. This program has been submitted for 5 contact hours.

Course Director

Arthur Figur, MD, Associate Medical Director, Mount Sinai Medical Center.

Faculty Disclosure

It is the policy of MSSM to ensure objectivity, balance, independence, transparency, and scientific rigor in all CME-sponsored educational activities. All faculty participating in the planning or implementation of a sponsored activity are expected to disclose to the audience any relevant financial relationships and to assist in resolving any conflict of interest that may arise from the relationship. Presenters must also make a meaningful disclosure to the audience of their discussions of unlabeled or unapproved drugs or devices. This information will be available as part of the course material.

Registration

The conference is complimentary for FOJP clients, including physicians insured through the Hospitals Insurance Company, Inc. (HIC) VAP Program. There is a \$175 fee for non-FOJP clients (which includes a continental breakfast, conference participation, and luncheon).

To register, please log on to www.fojp.com/conference.html. If you must cancel your registration, you will receive a refund, provided FOJP receives your cancellation prior to February 19, 2012.

Accommodations

The conference will be held at the Hilton New York, located at 1335 Avenue of the Americas (6th Avenue and West 53rd Street), in the Grand Ballroom on the third floor of the hotel.

For your convenience, room accommodations are available at the Hilton. You may book a room by calling the hotel directly at 1.800.HILTONS (445.8667).

Acknowledgement

This conference will be funded using grants or donations (non-pharmaceutical or industry). For more information, contact Lisa Sokol at 212.891.0713.

Special Needs: Mount Sinai School of Medicine is in full compliance with provisions of the Americans with Disabilities Act (ADA) and is accessible for individuals with special needs. If you would like to attend this conference and require any special needs or accommodations, please contact 212.891.0735.

If you have any questions, please contact Angie Gonzalez at FOJP:

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FAX: 212.702.6354
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Advance
registration
is required.

To register: www.fojp.com/conference.html

